منظمة الإمارات للسيارات والدراجات النارية
EMIRATES MOTORSPORT ORGANIZATION

OMS

Officials Management System

2023 Update

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OMS Description

- The Officials Management System, OMS, was created by ESMO in 2019 as a tool to manage all the volunteers and officials within the UAE. It was developed to facilitate their needs and requirements around any motorsports event organized in the UAE , with added features to mirror the digital world we are now living in. After 3 years of using the system, EMSO have introduced several new additions and upgrades to the software which aim to make the experience efficient and user friendly. Please take your time to go through the Officials Guide.

OMS Access Layers

ASN

Event Managers

Team Leaders

Officials

ASN: Approves Officials Into the system, assign Licence grade, issue NOC requests, Overview all system data and reports , suspend, upgrade , or demote officials , approve ASN transfer requests, send out notification messages to all officials. Publish officials' publications to all users.

Event Managers: *Given to any Circuit or organizing club.*
Publish events , approve/reject volunteer requests for an event, export data related to their events, Publish check in/out QR codes, and send out notification messages to all officials. Publish event documents.

Team Leaders: *Given to Trainers and Team Leaders (ex: chief Pitlane, Chief Recovery etc.)*
Approve volunteer requests for their specific teams (ex: Chief Marshals approves all trackside roles) , Review Officials performance , export reports for their team members.

Officials: Register for events , Requests E-NOC, View V-hours and attended events. Submit reimbursement receipts. View Licence and save to Mobile Wallet. View General and event documents published by team Managers.

OMS New Features

The OMS has many features that are now integrated and aim to make the officials' experience smooth and friendly

They include:

- E-Licence, E-Reimbursement , and E-NOC available to Officials to benefit from. Now can both be requested via the web version and mobile app.

- New documents section for both General documents and Event documents are now available for users on both web version and mobile app. This takes away the need to access Sportity for events and keeps all information in one place.

- A new mobile app is developed which incorporated several new feature and enhancements. OMS remains the first Mobile application available for officials worldwide.

OMS New Features

- Check IN/OUT to an event is now using a dynamic QR Code system which is scannable from the Mobile app. This feature allows officials to scan IN/Out for an event only if they are within a certain distance from the QR code.

  - QR codes will now be displayed via a tablet or PC

- OMS now allows for faster bank transfers post event. Officials have to make sure they check IN and OUT of an event otherwise they don't get the per diems for the event.

- OID are now accessible via the mobile app and can be added to your mobile wallet.

- Officials can withdraw their application to an event up to 5 days before the event date.

- Officials who leave the UAE and want to join their home ASN can now request and ASN transfer letter when moving away from EMSO.

OMS new Features

- At project launch , officials must confirm the below details again:
  - Confirm bank details .
  - Confirm location and add a pin location .
  - Confirm or change their email address for ONE TIME ONLY.
  - Upload correct documents.

- In the aim to reinforce discipline , the below are now automatically added to the volunteering process via the app and web browser.
  - Late attendance to an event for more than 3 times will automatically freeze the OMS account.
  - No attendance for an event for more than 3 time will automatically freeze the OMS account.
  - Officials have 1 month to renew any expired document on the OMS , otherwise the account gets locked.
  - Any change to an official's profile (location, contact details etc..) will have to be requested to EMSO.
  - Officials must confirm their bank details every time they apply for an event.
  - EMSO and Team leaders will be able to review an official's performance during an event. 3 bad review automatically freezes the OMS account.

OMS Mobile App

The OMS Mobile app is the world first app dedicated to all Motorsports officials which aims at making the user experience friendly and enjoyable.

The application now have had a major face lift and incorporate new feature as per the below:

- Face ID or Touch ID log in.

- Enabled location services to check IN/ Out for an event.

- E-NOC and E-Reimbursement available from the app.

- Access to your Licence which can be added to your mobile wallet.

- Check IN/Out via a dynamic QR code system.

Important Notice:

Once signed into your account on the app, you won't be able to sign out. If you sign out and wish to sign in again, you can do so after 24 hours ONLY.

OMS Mobile App

Once the app is published on Google Play and App Store, you can access the QR codes on the homepage to download. The current QR codes are only a demo.

Snapshots and Visual Guide

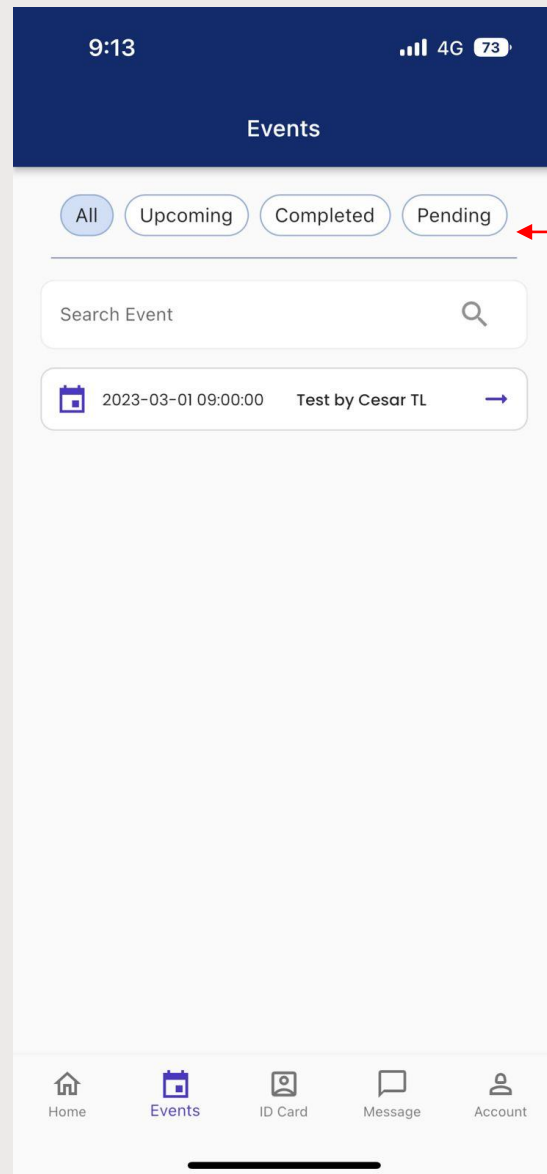Landing Page

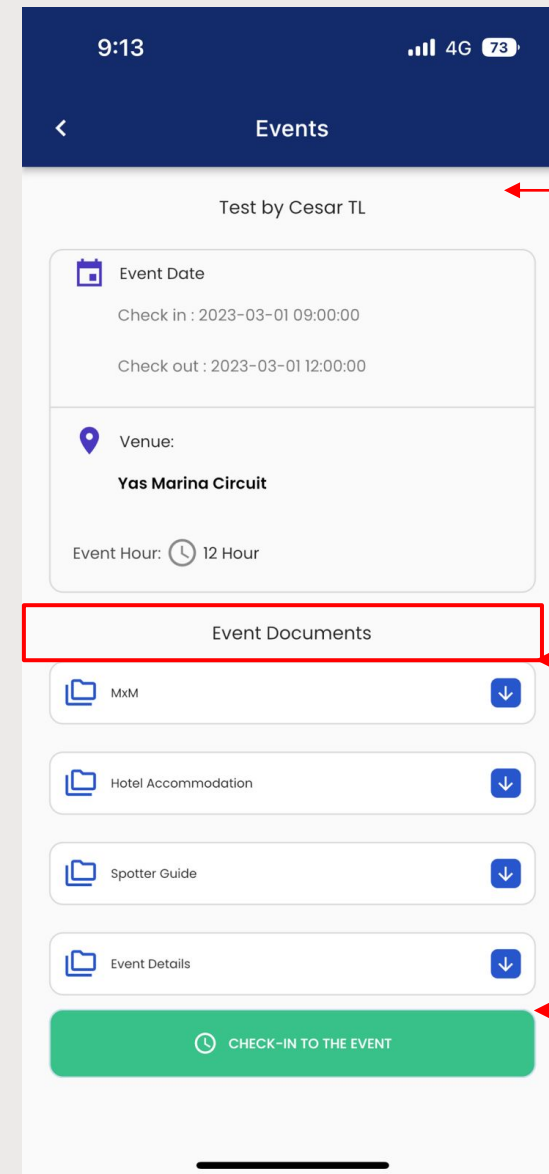Log in with your exciting credentials
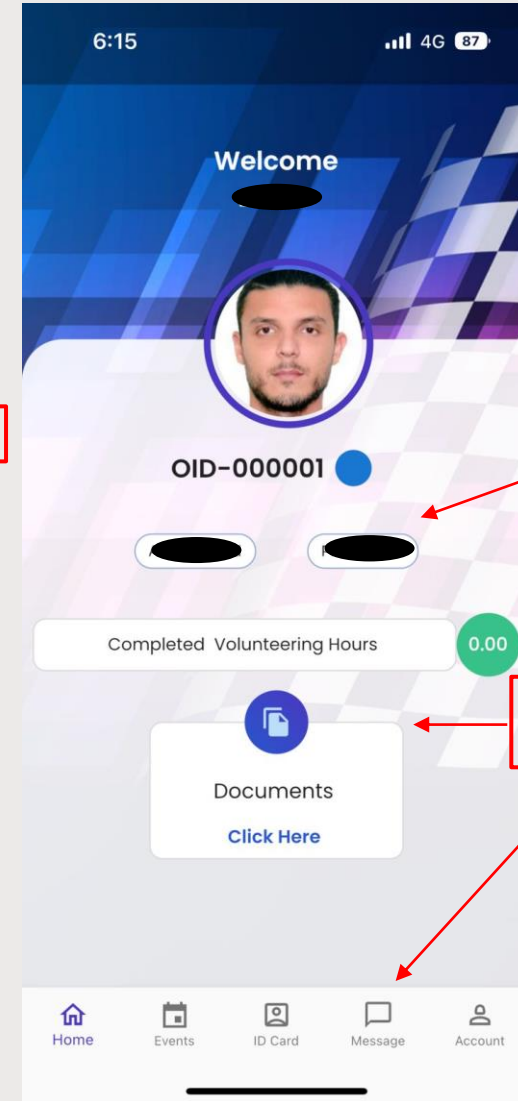
Your roles

View Publications, Notifications and announcements by EMSO

View push notifications

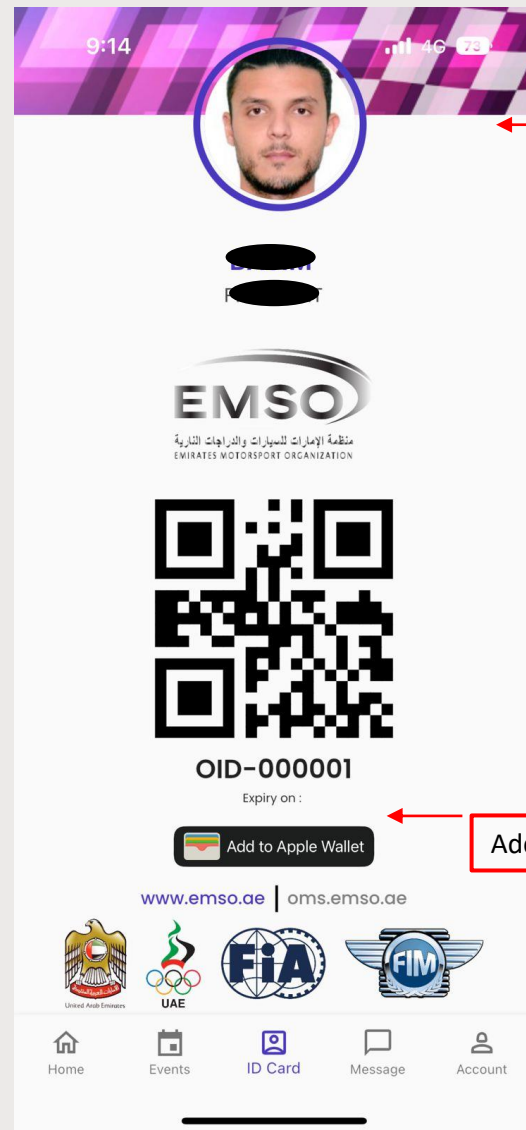# Snapshots and Visual Guide

List of all events

Event Name
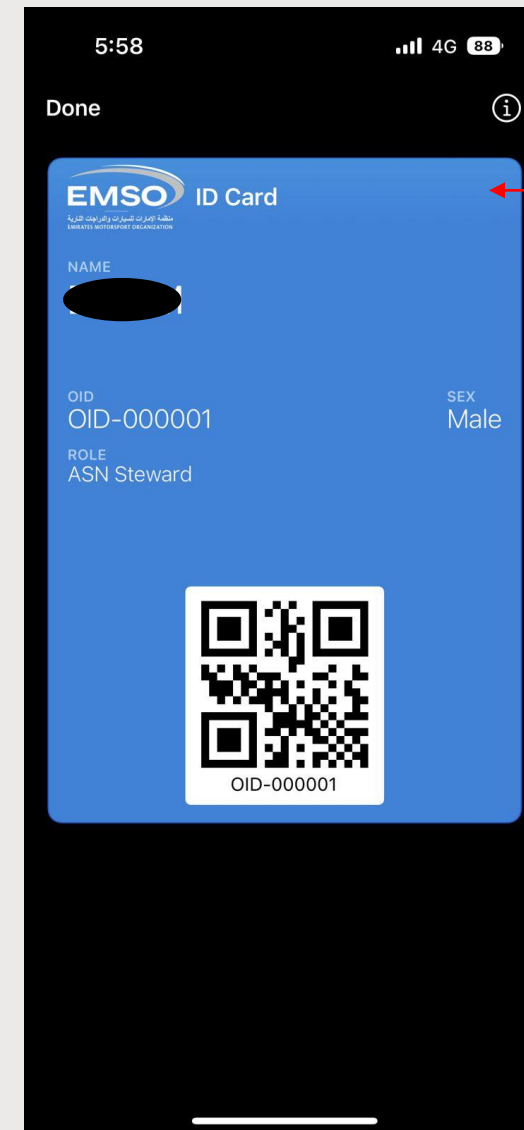
Event documents available only for accepted officials. All can be downloaded to mobile drive

Check IN/OUT for the event
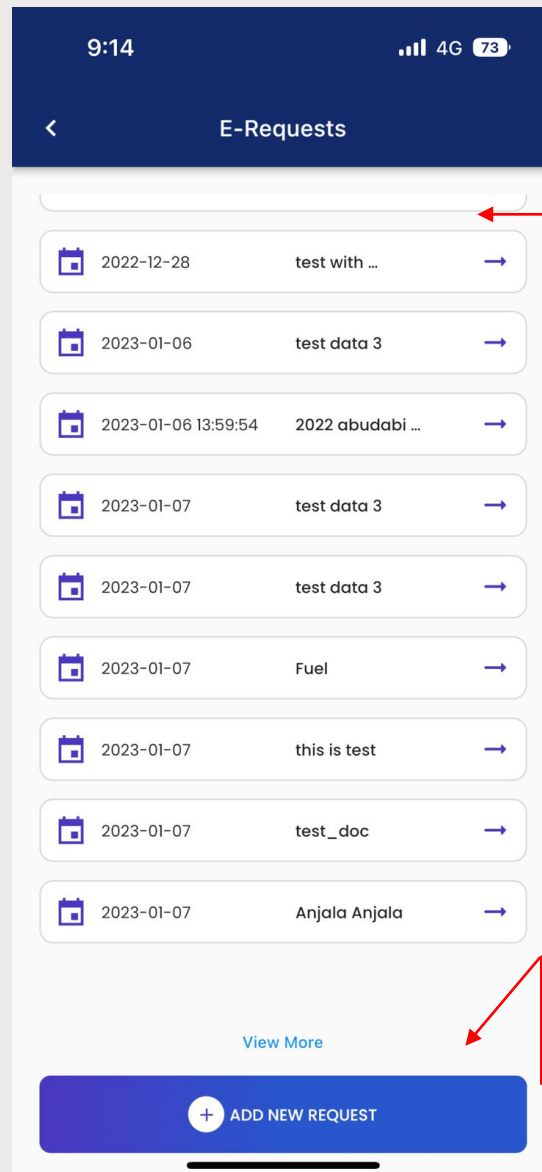
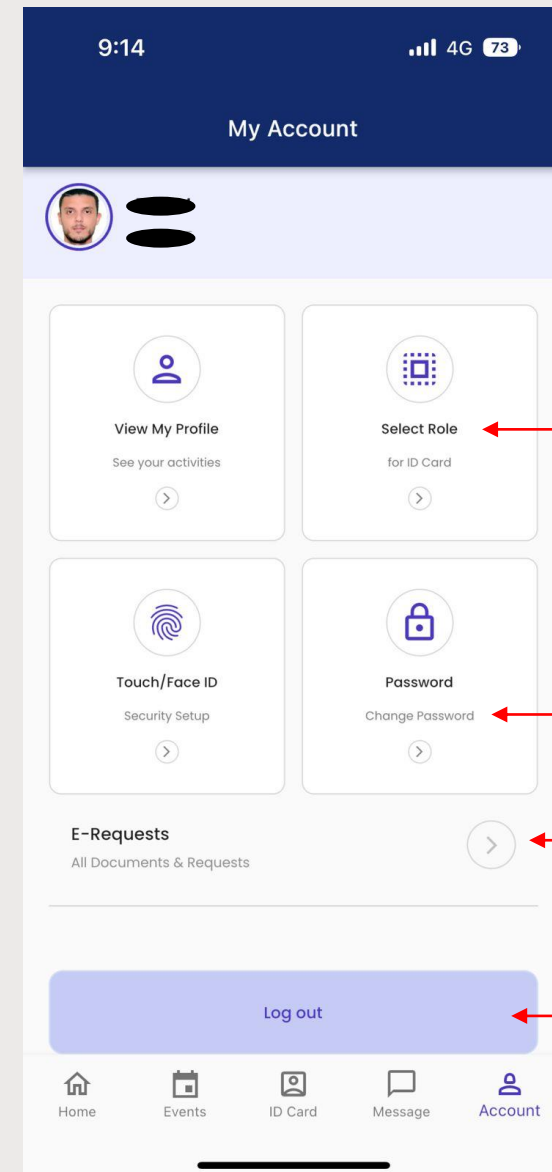# Snapshots and Visual Guide

Officials ID page

Add ID to mobile wallet

Officials ID in mobile wallet

Snapshots and Visual Guide

List of all E-request

Add new Request :
- E-NOC
- E-Reimbursement

Select role (from what is available to you) to view on ID

Change Password

Access E-Requests

Log Out for 24 Hours

Important Notice ‼️

We are aware that cash payments are now taking a lot of time away from your comfort and rest time. EMSO will revert to Bank transfer now with the new OMS which is possible within 2-3 days.

Having said that, the below MUST be completed by every official:

- *Update Bank details with the launch of the new OMS.*
- *Confirm bank details every time you sign up for an event.*
- *Sign IN/OUT every day otherwise your transfer will not be done.*

Confirm details

Change details if incorrect

Confirm details